



3M™ Sun Control Window Films

Warranty



Commercial Limited 10-Year Product Warranty

Interior Film Types: Tradition Series (Affinity 15, Affinity 30) Neutral Series (Neutral 35 – RE35NEARL, Neutral 50 – RE50NEARL, Silver P-18 - P18ARL, Safety Neutral 35, Safety Silver 20)

Product Warranty, Limited Remedy and Disclaimer:

3M and the 3M Authorized Dealer/Installer (collectively referred to as “Seller”) warrant for Ten (10) Years from installation, and provided that the Product is maintained in accordance with the Window Care Instructions below, that the 3M™ Sun Control Window Film will:

- Maintain **Solar Reflective Properties** without cracking, crazing, or peeling
- Maintain **Adhesion Properties** without blistering, bubbling, or delaminating from the glass
- Maintain **Appearance** without discoloration

If the 3M product does not conform to this warranty, the sole and exclusive remedy is:

- Replacement of the **Quantity of Film** proved to be defective; and
- Provide **Removal and Re-application Labour of like quality Product free of charge**

Seller also warrants against glass failure due to **thermal shock fracture** and **seal failure, (maximum value of \$600* per window including all material, labour and taxes)** caused only as a direct result of the application of 3M™ Sun Control Window Film provided the film is applied to recommended types of glass and the glass failure is reported to the Seller within the specified time (listed below) from the start of the installation:

- Sixty (60) months coverage against thermal shock fracture
- Thirty-six (36) months coverage against seal failure
- Any glass failure covered by this warranty must be reviewed by Seller prior to repair, and only covers film and glass replacement.

Glass breakage and seal failure coverage are only valid for 3M™ Solar & Safety & Security Window Films. In order to obtain the seal failure portion of this warranty, the consumer must provide the Seller with proof of the original window manufacturer’s seal failure warranty. The seal failure portion of this warranty will under no circumstances extend beyond the original window manufacturer’s seal failure warranty period.

This warranty is only to the original purchaser of the Product(s) from Seller, is not transferable and is further subject to the terms and conditions set forth herein. 3M MAKES NO OTHER EXPRESS OR IMPLIED WARRANTIES OR CONDITIONS, INCLUDING ANY IMPLIED WARRANTY OF CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Except where prohibited by law, 3M will not be liable for any indirect, special, incidental or consequential damages, regardless of the legal theory asserted.

The Product Warranty applies only when Product is maintained in accordance with Window Care Instructions, when the Product is properly installed. This Product Warranty does not cover misuse, abuse or acts of God.

This warranty covers Canadian installations by Authorized Dealers/Installers only.

Claims Process: