

3M Window Film Care Instructions

Cure Time

- Film curing time typically ranges from 3-90 days depending on the film type. Low-E window films (Amber 35, Low E 20) and security films may take up to 120 days to dry.
- During the curing period water pockets will be visible and may vary in size from as small as a pinhead or as large as 2" across. The water pockets will have a white hazy appearance and will evaporate directly through the film surface over time.
- During the cure period some irregular marks, milkiness or overall haziness are normal and will clear up over time.
- Do NOT try to pop, disturb or artificially speed up the cure time, the films are designed to dry at their own rate.
- Film must remain above freezing until all water pockets have evaporated.

Cleaning Instructions

- Refrain from cleaning the newly installed window film for 30 days to prevent damage to the adhesive that is not fully cured.
- Clean the film with a mild dish detergent (one or two drops in a spray bottle of water), diluted vinegar (4 parts water to 1 part vinegar), diluted ammonia (4 parts water to 1 part ammonia) or the following brands of store bought cleaner: Windex, Bon Ami, Sprayway or Invisible Glass.
- Clean film with a soft cotton or microfiber towel ONLY. Do not use a professional window cleaner's scrubber/applicator, as they get dust/grit embedded and can scratch the film. It is acceptable to loosen dirt with a wet cloth and squeegee the film dry.
- Additional caution is recommended when cleaning film that has a seam. If you have a seam in your film you MUST clean it in the same direction as the splice, NOT against the grain.
- Do NOT use bristle brushes to clean film or surrounding areas ex. Using a broom to clean cobwebs on or around the film. Any bristle-like tool may scratch the film.
- Do NOT apply tape, stickers or other adhesive products on the film in order to maintain warranty.
- Special care must be taken when cleaning exterior applied film, especially if it's very dirty. Environmental dirt and debris can be abrasive and if special care is not taken then irreversible surface scratches will occur. We recommend hosing off loose dirt, dust, grit and bird stains before wiping or squeegeeing film. Ensure enough detergent solution is used to provide lubrication and the towel is rinsed out frequently to prevent a buildup of potential abrasive dust on the towel surface. If a bucket of water is being used, this water must be changed frequently along with the towel.
- If you hire a professional window cleaner, please share these instructions and DO NOT ASSUME that they know how to care for your window film. Most damage to window film is caused by professional window cleaners not being aware that film is applied, or being unaware of how to safely clean it. Ettore brand 'Porcupine' style applicators or similar with nylon type bristles are of particular concern and should never be used. Water-fed pole brushes will also scratch the film because of the bristles, never use water-fed pole brushes of any kind on window film.

Please call us if you have ANY questions about caring for your window film.

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